

NATIONAL CONTACT POINT REPORTING QUESTIONNAIRE (2019)

This questionnaire is designed to help National Contact Points fulfil their reporting obligations as described in the Procedural Guidance of the OECD Guidelines for Multinational Enterprises. The answers to the questions should reflect the nature and results of the activities of the NCP¹.

STRUCTURE

This questionnaire comprises 61 questions and 2 annexes under the following headings:

- A. Contact information
 - B. Institutional arrangements
 - C. Information and promotion
 - D. Specific instances
 - E. Peer learning and peer reviews
 - F. Policy coherence
 - G. Challenges
- Annex 1: NCP PROMOTIONAL ACTIVITIES
Annex 2: SPECIFIC INSTANCES

TYPES OF QUESTIONS

1. Questions with predefined answers

For most questions, a pre-defined set of answers are provided in a drop-down menu (e.g. Yes-No-N/A). For each of these questions, please select the appropriate answer in the dropdown menu.

Example:

(b) Promotional activities	
19. Did the NCP organise or co-organise events to promote the Guidelines and/or the NCP during the year? <i>If yes, please provide details in table 1 in Annex 1.</i>	Yes/No

2. Open-ended questions

- a) Some questions are open-ended, and in these cases an answer box is provided. Many of these questions are meant to complement a question with predefined answers. Please keep responses precise and short.

Example:

(b) Advisory body	
5. Does the NCP have one or several advisory bodies?	Yes/No

¹ Page 74 of the Procedural Guidance of the OECD Guidelines for Multinational Enterprises: “Reports should contain information on the nature and results of the activities of the NCP, including implementation activities in specific instances”.

If the NCP has several advisory bodies, please specify.

[Click here to enter text.](#)

- b) "Additional comments" boxes are situated at the end of each section. Please feel free to enter any additional information you would like to share in these boxes.

Example:

*Additional comments on **Advisory body***
[Click here to enter text](#)

TERMS USED IN THE QUESTIONNAIRE

A number of terms are used throughout the questionnaire. Definitions are provided below. Please note that these definitions are exclusively intended to assist in clarifying the terms used in this questionnaire. These terms will be underlined the first time they are used in this questionnaire.

- **Structure of the NCP:** The organisational set up of the NCP. Four NCP structures have been pre-identified, but other arrangements are possible:
 - Single-agency: The NCP is composed of one individual in a single ministry, or by a group of individuals belonging to the same service in the same ministry.
 - Inter-agency: The NCP is composed of a group of representatives from several ministries or government agencies.
 - Expert-based: The NCP is composed of experts who are external to government.
 - Multipartite: The NCP is composed of a group of government officials and stakeholder representatives.
- **Secretariat:** Government officials or group of government officials acting as the permanent office of an NCP.
- **Advisory body:** Some NCPs have an advisory body which can be consulted by the NCP on a range of activities and issues on which it provides advice. Advisory bodies can include representatives from trade unions, NGOs, business and/or academia, along with representatives of other government ministries or agencies. They do not normally form part of the NCP and do not have decision-making power on accepting or concluding specific instances. Some advisory bodies also provide oversight to the NCP (see below).
- **Oversight:** Monitoring of the NCP's activities performed by an Advisory body, for example on whether the NCP has followed its own rules of procedures.
- **Dedicated budget:** A budget that is allocated to the NCP on a regular basis (e.g. every year) to carry out its functions and activities.
- **Reporting:** In addition to the present report to the OECD, some NCPs provide a regular account of their activities to their national government or parliament. This reporting can take several forms: ongoing through regular reporting channels, or through the presentation of a periodic report, which may be made public.

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- **Stakeholder meeting:** A stakeholder meeting is a meeting organised by the NCP to exchange with stakeholders, including trade unions, NGOs and the business community that are not part of the main body or of the advisory body of the NCP.

REPORTING PERIOD

The reporting period for this questionnaire is from 1 January to 31 December 2019.

SUBMISSION

The questionnaire should be completed by using this word document and sent by email to: RBC@oecd.org copying nicolas.hachez@oecd.org and kathryn.dovey@oecd.org by **24 January 2020**.

Should you have any questions on how to fill this questionnaire, please contact nicolas.hachez@oecd.org.

NATIONAL CONTACT POINT REPORTING QUESTIONNAIRE (2019)

A. CONTACT INFORMATION

Please provide the contact information of the person filling in the questionnaire.

Name:	Ben Saad Assia
Job title:	Présidente du secrétariat du PCN Marocain
Email:	bensaad@amdie.gov.ma
Telephone number:	+212 5 37 22 64 65

B. INSTITUTIONAL ARRANGEMENTS

(a) Structure, location and composition of the NCP

1. What is the structure of the NCP?

Inter-agency

2. Who are the members of the NCP?

Please describe the functions of the members of the NCP and the ministry/organisation they represent. No names are required.

Le PCN marocain comprend des représentants de ministères, des représentants de certaines instances constitutionnelles et de l'Agence Marocaine de Développement des Investissements et des Exportations qui assure la présidence et le secrétariat de ce point de contact.

Les départements ministériels et institutions publiques représentés au sein du PCN marocain sont : Le ministère chargé des affaires étrangères, de la coopération africaine et des marocains résidants à l'étranger, le ministère chargé de l'économie, des finances et de la réforme de l'administration, le ministère chargé de la recherche scientifique, le ministère chargé de l'environnement, le ministère chargé de l'industrie, du commerce et de l'économie verte et numérique, le ministère chargé du travail et de l'insertion professionnelle, le conseil national des droits de l'Homme, le conseil de la concurrence et l'instance nationale de la probité, de la prévention et de la lutte contre la corruption.

À travers cette composition, le PCN souhaitait avoir des membres experts dans chacun des chapitres des principes directeurs. Le PCN marocain ne dispose pas de procédures écrites précisant le rôle du secrétariat, des membres et du président, mais dispose d'un règlement interne qui précise les missions du PCN, son organisation et son fonctionnement.

Cependant, il convient de souligner que dans la pratique, les membres informent le secrétariat des événements que leurs départements organisent en relation avec le principe directeur relevant de leur compétence, pour voir comment le PCN peut, soit intervenir dans ledit événement, soit le co-organiser ou simplement y prendre part.

Les membres ont pour rôle également d'apporter

	<p>les éléments de réponse techniques aux demandes d'information que le PCN reçoit, et d'instruire les circonstances spécifiques avec le secrétariat, lorsque ladite circonstance concerne un principe directeur qui entre dans leurs champs de compétences.</p> <p>Le PCN marocain dispose d'un secrétariat qui joue un rôle fondamental dans la bonne marche de cette structure.</p> <p>Le secrétariat du PCN, assuré par l'Agence Marocaine de Développement des Investissements et des Exportations, est chargé de:</p> <ul style="list-style-type: none"> - La préparation et le suivi des réunions du PCN (y compris l'établissement du compte rendu des réunions). - La coordination des travaux du PCN. - L'exécution des décisions du PCN. - Le suivi des correspondances. - L'établissement de l'ordre du jour des réunions et sa transmission à l'ensemble des membres pour avis. - La préparation du projet du plan d'action annuel en concertation avec les membres. - La préparation du bilan d'activités annuel et sa transmission aux membres pour avis et complément d'information. - L'organisation et l'enadrement du travail du PCN en étroite collaboration avec le président et en concertation avec les membres. - L'organisation des réunions, des conférences, et participation à tout type d'événement et la rédaction des comptes-rendus. - L'interface avec l'OCDE et avec les différentes parties prenantes. <p>La présidence du PCN marocain est assurée par le Directeur Général de l'Agence Marocaine de Développement des Investissements et des Exportations.</p> <p>Le président approuve le programme d'action annuel et veille à la réalisation des activités du PCN.</p>
3. If the NCP is not a <u>single-agency NCP</u> , does it have a <u>secretariat</u> ?	Yes
If yes, in which ministry or government body?	Le secretariat est assuré par l'Agence Marocaine de Développement des Investissements et Exportations
If yes, in which department of the ministry or government body?	Département juridique
4. Has the NCP been established through a legislative, regulatory or administrative instrument (e.g. a statute, a decree, a ministerial resolution)?	Yes
If yes, please provide the name and dated of this instrument, and a link if available	<p>Circulaire du Chef du Gouvernement n°9/2014 du 05 septembre 2014, portant création du Point de Contact National</p> <p>https://www.pcnmaroc.ma/qui-sommes-nous.html</p>

<p><i>Additional comments on Structure, location and composition of the NCP</i> Click here to enter text.</p>	
<p>(b) Advisory body</p>	
5. Does the NCP have one or several <u>advisory bodies</u> ?	No
If the NCP has several advisory bodies, please specify.	Click here to enter text.
If yes, please describe the advisory body(ies)' functions (e.g. advising on promotion, on specific instance handling in general, on individual cases, providing <u>oversight</u> , etc.)	Click here to enter text.
If yes, please list the names of organisations that are represented on the advisory body(ies) and the type of organisation. (e.g. government, NGO, trade union, business, business organisation, academic, consumer organisation, etc.)	Click here to enter text.
If yes, please indicate how often the advisory body(ies) meets	Choose an item.
6. If an advisory body provides <u>oversight</u> , please describe the oversight procedure	Click here to enter text.
<p><i>Additional comments on Advisory body:</i> Click here to enter text.</p>	
<p>(c) Human and financial resources</p>	
7. Does the NCP have dedicated full-time staff? <i>If yes, please indicate the number.</i>	No Click here to enter text.
8. Does the NCP have dedicated part-time staff? <i>If yes, please indicate in the second box the number of part-time staff members and in the third box the percentage of time spent on NCP matters for each part-time staff member.</i>	Yes 02 50%
9. Have any full-time or part-time staff members joined the secretariat/support office during the year? <i>If yes, please indicate how many.</i>	No Click here to enter text.
10. Have any full-time or part-time staff members left the NCP during the year? <i>If yes, please indicate how many.</i>	No Click here to enter text.
11. Did the NCP have a <u>dedicated budget</u> this year?	Yes
If no, were financial resources for promotional activities allocated on an ad hoc basis when requested by the NCP?	Choose an item.
If no, were financial resources for specific instances allocated on an ad hoc basis when requested by the NCP?	Choose an item.

12. During the year, did the human and financial resources available to the NCP allow it to:	
Handle specific instances in an efficient and timely manner	Yes
Organise promotional events	Yes
Attend NCP meetings at the OECD	Yes
Attend events organised by other NCPs	Yes
Attend events organised by stakeholders	N/A: The NCP was not invited to/chose not to attend such events
Cover professional mediator fees or in-house mediator fees	N/A: The NCP did not need to hire a professional mediator this year
Conduct fact-finding research into specific instances	N/A: The NCP did not need to conduct fact finding research this year
If you answered no to any of the above, please specify	Click here to enter text.
<p><i>Additional comments on Human and financial resources:</i> Click here to enter text.</p>	
(d) Reporting	
13. Does the NCP <u>report</u> to the government on its activities?	Yes
If yes, how often?	More than three times a year
14. Does the NCP report to parliament on its activities?	No
If yes, how often?	Choose an item.
15. Please indicate any other relevant transparency requirement applicable to the NCP in your country	Click here to enter text.
<p><i>Additional comments on Reporting:</i> Click here to enter text.</p>	

C. INFORMATION AND PROMOTION	
(a) NCP website²	
16. Does the NCP have a website? If yes, please provide the link in the second box.	Yes https://www.pcnmaroc.ma/
If yes, was the website created/renovated this year?	Yes

²

This includes dedicated NCP webpages as part of the Ministry's website.

17. Are the following items available on the NCP website?	
Information about the Guidelines and the role of the NCP	
The text of the Guidelines	Yes
A description of the Guidelines	Yes
The OECD Due Diligence Guidance Documents	Yes
Explanatory text about due diligence	No
Information on the NCP and its mandate	Yes
The NCP Annual Report submitted to the OECD	Yes
The NCP's Report to government and/or parliament (if applicable)	N/A
The NCP's peer review report (if applicable)	N/A
Information about specific instances	
Information on how to submit a specific instance	Yes
An online form to submit a specific instance	Yes
The NCP's rules of procedures	Yes
All final statements since 2011	Yes
Information on promotional activities	
The NCP's promotional plan	No
Information on upcoming events promoting the Guidelines	Yes
Information on past events promoting the Guidelines	Yes
Contact information	
Information on how to make an enquiry to the NCP	Yes
A phone number to reach the NCP directly	No
An email address to reach the NCP directly	No
<i>Additional comments on NCP website:</i> Le site web est disponible en trois langues: Arabe, français et anglais	
(b) Promotional activities³	
18. Does the NCP have a promotional plan for the coming year(s)?	Yes
19. Did the NCP organise or co-organise events to promote the Guidelines and/or the NCP during the year? <i>If yes, please provide details in table 1 in Annex 1.</i>	Yes
20. Did the NCP make a presentation to promote the Guidelines and/or the NCP in events organised by others? <i>If yes, please provide details in table 2 in Annex 1.</i>	Yes

³ Attendance of NCP meetings held at the OECD and other OECD events such as the Global Forum on Responsible Business Conduct are not considered to be promotional activities.

21. Did the NCP make use of social media to communicate on NCP promotional activities during the year?	Yes
22. Did the NCP hold a <u>stakeholder meeting</u> during the year?	Yes
23. Did the NCP promote the Guidelines among the business community during the year?	Yes
24. Did the NCP carry out any training on the Guidelines aimed at businesses during the year?	No
25. Did the NCP promote the Guidelines among NGOs during the year?	No
26. Did the NCP promote the Guidelines among trade unions during the year?	Yes
27. Did the NCP promote the Guidelines among government agencies during the year?	Yes
28. Did the NCP promote the Guidelines among embassies abroad during the year?	Yes
29. Did the NCP promote the Guidelines to investment promotion agencies during the year?	Yes
30. Did the NCP focus on any of the following during promotional activities during the year:	
OECD Due Diligence Guidance for Responsible Business Conduct	Yes
OECD Due Diligence Guidance for Responsible Supply Chains in the Garment and Footwear Sector	No
Due Diligence for Responsible Corporate Lending and Securities Underwriting and/or Responsible Business Conduct for Institutional Investors	No
OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas	No
OECD Due Diligence Guidance for Meaningful Stakeholder Engagement in the Extractive Sector	No
OECD-FAO Guidance for Responsible Agricultural Supply Chains	No
<i>Additional comments on the section Promotional activities: Au cours de cette année, le PCN marocain a diffusé des communiqués de presse auprès de la presse écrite et numérique pour communiquer sur ses événements et ses activités</i>	

D. SPECIFIC INSTANCES	
(a) NCP rules of procedure for handling specific instances	
31. Does the NCP have rules of procedure describing the handling of specific instances?	Yes

32. Are the rules of procedure available online? <i>If yes, please provide a link in the second box. If no, please attach a copy of the rules of procedure to this questionnaire</i>	Yes	https://www.pcnmaroc.ma/qui-peut-saisir-le-pcn-marocain.html
33. Were the NCP's rules of procedure modified this year?	Yes	
Additional comments on the section Rules of procedure: Le communiqué de l'évaluation initiale est dorénavant rendu public sans mention de l'identité des parties, il relate un résumé des faits et des procédures suivies par le PCN pour décider de la recevabilité de la plainte		
(b) Specific instance practicalities		
34. Does the NCP confirm receipt of a specific instance submission?	Yes	
35. Does the NCP request feedback from the parties on the procedure following the conclusion of a specific instance?	Yes	
36. Has the NCP staff undergone training in dispute resolution or problem solving (e.g. mediation)?	Yes	
37. Did the NCP engage professional mediators during the year?	No	
38. Did the NCP staff or members conduct mediation this year?	No	
<i>Additional comments on the section Specific instance practicalities: Click here to enter text.</i>		
(c) Reporting specific instances		
39. Did the NCP receive new specific instance submissions during the year? <i>If yes, please also provide details in Annex 2</i>	Yes	
40. Did the NCP close specific instances during the year? <i>If yes, please also provide details in Annex 2</i>	No	
41. Of the specific instances that were already in progress at the start of the year, are there any that are still ongoing at the end of the calendar year? <i>If yes, please also provide details in Annex 2</i>	Yes	
42. Did the NCP follow up on a case during the year? <i>If yes, please also provide details in Annex 2</i>	No	

43. Is the OECD case database accurate and up to date with regard to cases handled by the NCP?	Yes
<p><i>Additional comments on the section Reporting specific instances:</i> Click here to enter text.</p>	

E. PEER LEARNING AND PEER REVIEWS	
44. Did the NCP take part in the following activities with other NCPs during the year:	
Host a peer learning activity	Yes
Participate in peer learning activities hosted by other NCPs	Yes
Co-operate with other NCPs in handling specific instances	Yes
Provide mentoring/capacity building to another NCP	No
45. Is the NCP interested in hosting an NCP learning/experience-sharing event in 2020?	Yes
46. Which topic would the NCP consider to be a priority to cover in a peer learning event?	Le devoir de diligence dans la pratique
47. Is the NCP interested in participating in developing tools for use by NCPs?	Yes
48. Is the NCP interested in acting as a peer reviewer in the future?	Yes
If yes, please specify the semester and the year	2020
<p>Additional comments on the section Peer-learning and peer reviews: Le PCN marocain a participé à l'« Académie de Médiation » organisée par le PCN d'Autriche dans sa 3ème version, les 9 et 10 avril 2019 à Vienne. L'académie de médiation a constitué l'opportunité pour les différents PCN d'apprendre les techniques de la médiation, d'échanger les meilleures pratiques et discuter des défis et challenges rencontrés lors du traitement des circonstances spécifiques, et ce, tout au long des procédures.</p>	

F. POLICY COHERENCE ⁴	
49. Have the Guidelines been referred to in relevant national legislation/regulations/policies adopted during the year? <i>(e.g. on responsible business conduct; non-financial reporting, export credits regulation, public procurement)</i>	Yes
<p>If yes, please provide a short summary and a link to the legislation. <i>If a link is not available, please attach a copy of the legislation to this questionnaire.</i></p> <p>https://investmentpolicy.unctad.org/international-investment-agreements/treaty-files/5889/download</p>	<p>Dans le cadre de la réforme de ses traités et accords internationaux, le Maroc a récemment signé avec le Brésil un Accord de Coopération et Facilitation en matière d'investissement. L'accord en question prévoit un article (article 13) dédié à la responsabilité sociale des entreprises. Cet article prévoit les principes et les normes volontaires que les entreprises doivent mettre en oeuvre (notamment, agir pour un développement durable, respect des droits de l'Homme, respect de l'environnement, s'abstenir de toute pratique de corruption, maintenir des pratiques de bonne gouvernance, publication et diffusion de la politique sociale, etc)</p> <p>L'accord a été signé le 13/06/2019 et n'est pas encore entré en vigueur.</p> <p>Dans son article 15, l'Accord en question prévoit la mise en place de points focaux nationaux ou Ombudsmen. Le Point focal du Maroc est situé au niveau de l'Agence Marocaine de Développement des Investissements et Exportations, en faisant notamment référence au PCN Marocain (dont le secrétariat et la présidence sont assurés par l'AMDIE).</p> <p>Par ailleurs, le Maroc a également lancé le processus d'adoption du projet de Loi 17-49 relatif à l'évaluation environnementale. Ce projet de Loi qui s'inscrit dans le cadre de la mise en oeuvre de la Loi cadre 12.99 portant Charte Nationale de l'Environnement et du Développement Durable. Ce projet de loi, qui est dans les phases finales d'adoption, vise à mettre en place un mécanisme juridique pour l'évaluation de l'impact environnemental des politiques publiques, des stratégies, des programmes et des plans de développement, ce qui permettra d'intégrer en amont les impacts et les grands défis ayant trait à la dimension sociale, environnementale et économique dans le processus de prise de décision dans le domaine de la planification stratégique.</p>

⁴ Paragraph 37 of the Commentary on the Implementation Procedures of the OECD Guidelines for Multinational Enterprises: "Statements and reports on the results of the proceedings made publicly available by the NCPs could be relevant to the administration of government programmes and policies. In order to foster policy coherence, NCPs are encouraged to inform these government agencies of their statements and reports when they are known by the NCP to be relevant to a specific agency's policies and programmes [...]."

50. Did your country adopt a National Action Plan (NAP) this year? <i>If yes, please indicate which type of NAP</i>	No	Choose an item.
If yes, please provide a link	Click here to enter text.	
If yes, does the NAP make reference to the Guidelines?	Choose an item.	
If yes, does the NAP make reference to the NCP?	Choose an item.	
51. Was a NAP in development this year? <i>If yes, please indicate which NAP.</i>	Yes	NAP on Business and Human Rights
If yes, did the NCP participate in the development of the National Action Plan?	Yes	
52. Did the NCP communicate public statements on specific instances to officials responsible for trade missions?	No	
53. Did the NCP communicate public statements on specific instances to officials responsible for foreign trade and investment incentives?	No	
54. Did the NCP communicate public statements on specific instances to public procurement officials?	No	
55. Does your national legislation or policy on public procurement refer to the Guidelines and/or OECD due diligence instruments and/or to the NCP process?	No	
If yes, please provide a link to the legislation. <i>If a link is not available, please attach a copy of the legislation to this questionnaire.</i>	Click to enter text.	
56. Have public procurement officials/practitioners consulted the NCP on the Guidelines and OECD due diligence instruments or involved the NCP in specific public procurement opportunities?	No	
57. Were public procurement officials involved in any of your training/outreach activities?	No	
58. What tools or projects does the NCP develop to support public procurement practitioners on RBC and OECD due diligence?	Click to enter text.	
59. Please flag any specific initiatives/good practice involving public procurement and RBC in your country.	Click to enter text.	
60. Please indicate any other examples of policy coherence activities.	Click to enter text.	
<p><i>Additional comments on Policy Coherence:</i></p> <p>Il est à préciser que le Maroc est entrain de développer un PAN entreprise et droits de l'Homme. Le PCN marocain fait partie du comité PAN.</p>		

G. CHALLENGES	
61. Has the NCP faced any particular challenge(s) it would like to highlight this year?	Le PCN marocain dans le cadre du traitement d'une plainte avait des difficultés à avancer dans l'instruction de la plainte. C'est dans ce contexte qu'il a organisé la formation sur le traitement des

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	circonstances spécifiques en faisant appel à CBI et à l'OCDE
<i>Additional comments on Challenges:</i> Click here to enter text.	

Annex 1: NCP PROMOTIONAL ACTIVITIES

Please provide information on the events organised or co-organised by the NCP (Table 1), and events in which the NCP has participated to promote the Guidelines (Table 2).
 Please select the event type, size and type of audience as well as the theme from the dropdown menus for each event.
 Please add additional lines if needed.

Table 1

NCP-organised and co-organised events to promote the Guidelines and/or the NCP							
Title	Date <i>(dd/mm/yyyy)</i>	Location	Type of event	Size of audience	Organised or co-organised?	Targeted audience <i>e.g. Business representatives, NGOs, Trade unions, Academia, General public, Government representatives, etc.</i>	Theme <i>e.g. the OECD Guidelines, the NCP activities on sector due diligence guidance documents, etc.</i>
Atelier de sensibilisation sur la responsabilité sociale des entreprises dans le cadre des principes directeurs de l'OCDE	19/01/2019	Casablanca	Conference	10-50	Co-organised	Syndicat « Confédération Démocratique du Travail » ou « CDT » au profit des responsables des syndicats sectoriels des entreprises multinationales et des responsables des bureaux confédéraux territoriaux	Présentation des principes directeurs, en particulier les droits de l'Homme, l'emploi et les relations professionnelles, l'environnement, la lutte contre la corruption et les intérêts des consommateurs et les procédures de traitement des circonstances spécifiques.
Réunion avec global compact	29/04/2019	Rabat	Meeting	<10	Organised	Global compact Maroc	Présentation du PCN, ses missions, son organisation et les actions qu'il a entrepris de

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Maroc							manière générale et dans le cadre de l'entreprise et les droits de l'homme de manière particulière Première prise de contact et discussion pour d'éventuelles pistes de collaboration
Meeting with lexis Nexis	10/05/2019	Rabat	meeting	10-50	organised	Lexis Nexis	Présentation du PCN son organisation, ses missions Présentation des principes directeur, de l'importance de la thématique de la conduite responsable des entreprises au Maroc. L'importance de la conformité aux principes directeurs (thématique compliance)
Séminaire dans le cadre du cycle de formation organisé par l'Académie marocaine des études diplomatiques	10/06/2019	Rabat	Conference	10-50	Co-organised	Cadres mutés auprès des représentations diplomatiques et consulaires au titre du mouvement 2019	Présentation des engagements pris par le Maroc dans le cadre de la déclaration de l'OCDE, des principes directeurs, des enjeux que représente leur respect pour l'entreprise marocaine et la multinationale marocaine mais aussi l'intérêt de la thématique pour les cadres présents à ce séminaire dans le cadre de leurs fonctions futures au sein des consulats et ambassades à l'étranger
Réunion au ministère des affaires	22/07/2019	Rabat	meeting	10-50	Organised	Ministère des affaires étrangères et de la coopération/ direction juridique	Missions du PCN en tant qu'instance de recours et de médiation

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étrangères et de la coopération							
Séminaire de formation sur le traitement des circonstances spécifiques	17/10/2019 18/10/2019	Rabat	Conference	10-50	Organised	Membres du PCN marocains PCN Allemagne, Belgique, Danemark, Egypte, France, Tunisie Secrétariat OCDE	séminaire animé par CBI: aborder les procédures de traitement des circonstances spécifiques. Échange de l'expertise des PCN dans le cadre des traitements des plaintes, échanger les solutions adoptées, non seulement dans le traitement des circonstances spécifiques, mais également sur plusieurs thématiques qui gravitent autour des principes directeurs de l'OCDE.
Conférence "Casa Business Law Forum"	21/10/2019 22/10/2019	Casablanca	Conference	>100	Co-organisé par Ikone juris et Lexis Nexis	Intervention lors du panel sur la thématique « l'amélioration du climat des affaires sous l'angle du droit	Comment la législation nationale est impactée par les engagements pris par le Maroc à l'international Pour un investissement de qualité
Global Compact Maroc	05/12/2019	Rabat	meeting	10-50	organised	Global Compact Maroc	Missions du PCN, Guides de due diligence sectoriels et le général Actions à organiser en commun
AMDIE	17/12/2019	Rabat	meeting	10-50	organised	AMDIE Direction du textile	Présentation du PCN, missions, principes directeurs. Discussion sur l'organisation de d'un événement sur le textile,

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								présentation du guide de due diligence. Option de collaboration avec la direction concernée
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Total number	9.
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Table 2

Presentations by the NCP to promote the Guidelines and/or the NCP in events organised by others								
Title	Date (dd/mm/yyyy)	Location	Type of event	Size of audience	Targeted audience <i>e.g. Business representatives, NGOs, Trade unions, Academia, General public, Government representatives, etc</i>	Organiser(s)	Type of intervention	Theme of the intervention
8ème édition des journées nationales du consommateur	13/03/2019	Marrakech	Conference	50-100	Ministère, fédérations et associations professionnelles, secteur privé, syndicat, ONG	Ministère de l'Industrie, de l'Investissement, du Commerce et de l'Economie Numérique	Présentation lors de la session Questions/Réponses	Présentation du PCN marocain, ses missions ainsi qu'une brève présentation des principes directeurs en l'occurrence le chapitre intérêts des consommateurs
Table ronde sous le thème « Climat des affaires au Maroc : quelle stratégie pour améliorer l'attractivité	23/05/2019	Rabat	Conference	10-50	Secteur public, secteur privé, expert	Institut Amadeus	Intervention lors de la table ronde	La table ronde s'inscrit dans le cadre d'un cycle de conférences sur les thématiques cruciales du nouveau modèle de développement marocain, notamment dans un objectif

des IDE et favoriser l'investissement national ? ».								d'accompagnement des réformes structurelles du Maroc par cet Institut. Présentation du PCN, ses missions, et les principes directeurs ; le devoir des entreprises pour l'amélioration du climat des affaires et formulation d'un ensemble de recommandations pour un investissement responsable, et nécessité que l'entreprise participe au développement durable du pays
Conférence sur la dynamisation de l'écosystème concurrentiel dans un Maroc ouvert	26/06/2019	Rabat	Conférence	>100	Secteur public, secteur privé	Conseil de la concurrence	Participation	Click here to enter text.
Atelier dans le cadre du programme « Le Royaume du Maroc: renforcer la compétitivité à l'exportation du secteur du textile et de	26/09/2019	Casablanca	Conférence	10-50	Entreprises du textile	Initiative for Compliance and Sustainability (ICS) et l'International Trade Center (ITC), dans le cadre du programme GTEX /	Intervention lors de la session « Le devoir de vigilance des entreprises multinationales dans le cadre des Principes Directeurs de l'OCDE »	Présentation du PCN, ses missions, les principes directeurs ainsi que la définition du devoir de vigilance tels que prévus par les principes directeurs et le guide de due diligence pour la conduite responsable des entreprises.

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l'habillement »						MENATEX		
Consultation mondiale sur « le rôle des institutions nationales des droits de l'Homme (INDH) dans la facilitation de l'accès aux recours en cas de violation des droits de l'Homme par les entreprises »	10/10/2019 11/10/2019	Genève	Conférence	50-100	Institutions Nationales des Droits de l'Homme et autres parties prenantes	Groupe de travail des Nations Unies sur les entreprises et droits de l'Homme	Intervention du Conseil National des Droits de l'Homme (Le CNDH est membre du PCN marocain) lors de la session «	Présentation du PCN marocain, son organisation, ses missions de promotion des principes directeurs de l'OCDE et de traitement des plaintes déposées et présentation du projet du Maroc pour l'élaboration d'un PAN entreprises et aux droits de l'Homme.
Cinquième session du groupe de travail intergouvernemental pour l'élaboration d'un instrument international juridiquement contraignant sur les sociétés transnationales et autres entreprises et	Du 14/10/2019 au 18/10/2019	Genève	Conférence	>100	Etats, entreprises, INDH et autres parties prenantes	Groupe de travail intergouvernemental pour l'élaboration d'un instrument international juridiquement contraignant sur les sociétés transnationales et autres entreprises et les droits de l'Homme	Intervention du Conseil National des Droits de l'Homme (Le CNDH est membre du PCN marocain) lors de la session	Partage de l'avis du CNDH sur l'élaboration d'un instrument juridiquement contraignant sur les entreprises et droits de l'Homme

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les droits de l'Homme								
Forum international des NU sur les entreprises et les droits de l'Homme	Du 25/11/2019 au 27/11/2019	Genève	Conference	>100	Public multipartite	Nations Unies	Participation à une session	Partage de l'expérience du CNDH notamment en tant que membre du PCN marocain

Total number=	7
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Annex 2: SPECIFIC INSTANCES

Please provide details of the following in the table below:

1. Specific instances **in progress** during the year (specific instances received and found to merit further examination after the initial assessment, and under consideration by the NCP).
2. Specific instances **concluded** during the year (specific instances that the NCP found to merit further examination after the initial assessment and that have subsequently been closed).
3. Specific instances **not accepted** during the year (specific instances that the NCP found not to merit further examination).
4. Specific instances for which **follow up** was performed during the year (the NCP monitored whether the agreement reached by the parties or its recommendations to the parties have been implemented)

Please add additional lines if needed.

We encourage all NCPs to inform the Secretariat on received specific instances and to provide a final statement as soon as it becomes available, in order to keep the OECD database updated at all times. For all specific instances that have not yet been reported to the Secretariat, please complete and send this [form](#) to Alison.holm@oecd.org and Kathryn.dovey@oecd.org⁵.

⁵ According to paragraph 42 of the Commentary on the Implementation Procedures of the OECD Guidelines for Multinational Enterprises, “[...] NCPs will report to the Investment Committee in order to include in the Annual Report on the OECD Guidelines information on all specific instances that have been initiated by parties, including those that are in the process of an

For all specific instances that are currently IN PROGRESS:

Names of parties	Date received <i>(dd/mm/yyyy)</i>	Is the initial assessment publicly available?	Link to OECD database if available	Did the NCP co-operate with other NCPs during the handling of this specific instance? If yes, please describe.
Le syndicat "La Confédération Démocratique du Travail" et une entreprise opérant dans le secteur automobile (l'identité de l'entreprise ne sera communiqué que lors de la publication du communiqué final	21/11/2018	No	http://mneguidelines.oecd.org/database/instances/ma0003.htm	Dans la mesure où la plainte concernait une entreprise d'origine américaine, le PCN américain a été informé de l'évolution de la plainte. Le PCN marocain a apprécié les prompts retours du PCN américain.
Une personne physique à l'encontre d'une entreprise opérant dans le secteur du transport	29/05/2019	No	http://mneguidelines.oecd.org/database/instances/ma0004.htm	Le PCN français a transmis une plainte au PCN marocain dans la mesure où l'entreprise est une entreprise marocaine installée au Maroc. Les deux PCN ont échangé surtout que la même personne a déjà déposé une plainte similaire au PCN français et autres PCN.
Click here to enter text.	Click here to enter text.	Choose an item.	Click here to enter text.	Click here to enter text.

Total number= 02

initial assessment, those for which offers of good offices have been extended and discussions are in progress, and those in which the NCP has decided not to extend an offer of good offices after an initial assessment".

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For Official Use

For all specific instances that were CONCLUDED during the year:

Title	Date received <i>(dd/mm/yyyy)</i>	Date concluded <i>(dd/mm/yyyy)</i>	Link to OECD database if available	Outcomes achieved	Does the final statement plan for follow up?	Did the NCP co-operate with other NCPs during the handling of this specific instance? If yes, please describe.
Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.	Choose an item.	Choose an item.	Click here to enter text.
Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.	Choose an item.	Choose an item.	Click here to enter text.
Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.	Choose an item.	Choose an item.	Click here to enter text.

Total number=

Click here to enter text.

For all specific instances that were NOT ACCEPTED during the year:

Title	Date received <i>(dd/mm/yyyy)</i>	Link to OECD database if available	Reasons for not accepting the specific instance	Did the NCP co-operate with other NCPs during the handling of this specific instance? If yes, please describe.
Click here to enter text.	Click here to enter text.	Click here to enter text.	Choose an item.	Click here to enter text.
Click here to enter text.	Click here to enter text.	Click here to enter text.	Choose an item.	Click here to enter text.
Click here to enter text.	Click here to enter text.	Click here to enter text.	Choose an item.	Click here to enter text.

Total number=

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For all specific instances for which FOLLOW UP was performed during the year:

Title	Date concluded (dd/mm/yyyy)	Date of follow up (dd/mm/yyyy)	Was a public follow up statement issued?	Link to the follow up statement, if applicable
Click here to enter text.	Click here to enter text.	Click here to enter text.	Choose an item.	Click here to enter text.
Click here to enter text.	Click here to enter text.	Click here to enter text.	Choose an item.	Click here to enter text.
Click here to enter text.	Click here to enter text.	Click here to enter text.	Choose an item.	Click here to enter text.

Total number= Click here to enter text.

END OF QUESTIONNAIRE